

Special Educational Needs
and Disability Information,
Advice & Support Service

sendiass in Suffolk

Special Educational Needs and Disabilities Information Advice and Support Service or *SENDIASS* is a *confidential and impartial* information, advice and support service for parents, carers, children and young people (up to 25 years) on issues related to Special Educational Needs and disability.

Our friendly team members are trained to provide you with information and advice around Special Educational Needs (SEN), including your legal rights.

You can talk to us in complete confidence, we work at arms-length from the local authority and clinical commissioning groups.



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We have a range of information, including downloadable **leaflets**, available within our web pages and keep followers up to date with news and events via **Social Media**.

You can read more about our service within our web pages. **We help you...**

- By listening to your views and concerns
- By working with you to explore your options
- With preparation for meetings and help you understand forms and reports
- To find the confidence to express your views
- Understand your rights in relation to SEN and disability
- Work in partnership with schools and the local authority to develop positive relationships



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Here's what people are saying about us...

'I felt really listened to for the first time and got all the facts and advice I really needed. Excellent service, thank you so much!'

'Very personal, understanding and informative. I felt supported as a SEN parent for the first time'

'Thank-you, you care'

'Over the years I have put a number of parents in touch with the SENDIASS service. The advice and support has been helpful and practical and the feedback I have had from parents has been very positive. I have always found the SENDIASS team friendly, helpful and supportive. A fantastic service and every question or query (no matter how small) is always responded to.'

'A fabulous service, without which I know I couldn't have got the answers I needed to ensure my child was receiving the correct support in education'



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Do you have any questions or concerns about your own or your child's educational needs?

Would you like more information or support in relation to SEN or disability?

Do you understand how to access the support you need?

Do you feel like no-one is listening?

We can help you. We will listen.

There is no referral process, just phone, email or message us with questions or for advice.

Find out more at

www.suffolk.gov.uk/sendiass

Email us at

sendiass@suffolk.gov.uk

Phone us on

[01473 265210](tel:01473265210)



@SSendiass

